

AlertSite Server Agent

DATA SHEET



A Broader and Deeper Perspective Inside the Firewall

Ensure servers are up and running.

Integrate results from any part of the environment.

Track system resource usage.

Capture valuable data for capacity planning.

AlertSite's ServerAgent monitors CPU load, disk utilization and many other server processes, helping you quickly identify system failures and optimize your web performance and service delivery.

Available for both Windows® and Linux® servers, ServerAgent's management console provides centralized access to the performance of your infrastructure, allowing you to proactively manage your environment remotely.

Access key performance data in real-time

With AlertSite's ServerAgent, you can access an accurate, comprehensive view of your infrastructure's performance.

Because we monitor server metrics as often as once a minute, you are notified immediately based on the performance parameters you select.

Alerts can be delivered via phone, e-mail, pager or SMS message.

You can also access daily, weekly and monthly management reports.

Key Features:

- Monitors internal server metrics as often as once a minute
- Transmits real-time alerts, by phone, email, pager or SMS message, based on user-defined warning and error thresholds
- Generates daily, weekly and monthly management reports
- Provides an accurate comprehensive view of infrastructure performance

Easy to install

AlertSite's ServerAgent is a remotely hosted service requiring a small software agent installation. Simply download the agent, install it on a supported platform and integrate the server monitoring statistics into your AlertSite monitoring console within minutes.

Access unparalleled service and support

AlertSite is a leading provider of solutions that improve the web experience to ensure a customer's critical

Web-based services are always available and running at peak performance. AlertSite's products are scalable to benefit both large and small organizations.

Enjoy 24/7 global monitoring

Founded in 1998, AlertSite maintains 65+ global monitoring stations in highly qualified data centers on six continents. Our global network monitors the availability and performance of your website, web-based applications and transactions wherever they are operating around the world.

Talk with proven performance advisors

AlertSite performance advisors provide the industry's most responsive customer service, making sure that your systems and infrastructure are operating optimally and securely. These highly trained technical experts are always available live from 8:00 a.m. to 8:00 p.m. Eastern, Monday through Friday.

Server Name	Connect	CPU	Disk	Process	User	Last Status	Last Check In	Interval	Monitor	Status Duration	Recent Errors
InSite ServerAgent	▲	▲	▲	▲	▲	0	2010-09-16 14:27:00	10	OK	OK for 5 days.	all clear
Desktop	▲	▲	▲	▲	▲	0	2010-09-16 14:26:01	10	OK	OK for 43 days.	all clear
Linux Server	▲	▲	▲	▲	▲	9	2010-09-16 14:30:01	5	OK	NO DATA	222/91/36

The ServerAgent Tab on the Dashboard displays the status of collected metrics for all configured ServerAgents and includes a link to a report of any errors that occurred in the last 24 hours.

Site Name: Linux Server | Site Plan: Usage Based Pricing

Monitoring is: Enabled | Notify on Error? Yes

IP Address: []

TCP TraceRoute on Network Error? No | Use Ping to Verify Network Errors? No

Commg' Listener: 8000 | Proxy/HTTP Listener: 2025 | Logging Level: Info

Proxy Server: []

Reporting Interval: 5 Minutes | Device ID: 809c4720b6ae9255be264e0964bc1b0

Agent Configuration

To add new monitored items and/or set warning and threshold values, click on the tab associated with the appropriate collection category.

Enabled	Notify	Name	Compare	Warning Value	Threshold Value	Last Value	Last Status	Last Reported
<input checked="" type="checkbox"/>	<input type="checkbox"/>	LOAD_AVERAGE	>	90	95	9	0	2010-09-16 14:25:00
<input checked="" type="checkbox"/>	<input type="checkbox"/>	MEMORY_LOAD	>=	88	90	43	0	2010-09-16 14:25:00
<input checked="" type="checkbox"/>	<input type="checkbox"/>	NOTIFY_ON_REBOOT	>	0	0	0	0	2010-09-16 14:25:00
<input checked="" type="checkbox"/>	<input type="checkbox"/>	PAGING_MEMORY_USAGE	>=	80	85	24	0	2010-09-16 14:25:00
<input checked="" type="checkbox"/>	<input type="checkbox"/>	PHYSICAL_MEMORY_USAGE	>=	88	90	43	0	2010-09-16 14:25:00
<input checked="" type="checkbox"/>	<input type="checkbox"/>	PROCS	>=	60	65	49	0	2010-09-16 14:25:00
<input checked="" type="checkbox"/>	<input type="checkbox"/>	VIRTUAL_MEMORY_USAGE	>=	60	70	21	0	2010-09-16 14:25:00

Flexible warning and error thresholds can be set for any of the values monitored by ServerAgent. Receive immediate notification about critical servers, processes and user-defined items.

The Server Monitoring Detail Report (not shown) provides a graphical overview of all monitored values, as well as a history of measurements captured at each interval.